

Terms and Conditions (Terms of Service)

Effective Date: December 23, 2024

By opting in to receive SMS messages from Peterson Family Dentistry and/or Collegedale Family Dentistry (“we,” “us,” “our”), you agree to the following terms:

1. SMS Messaging Service

By providing my phone number, I consent to receive SMS text messages from Peterson Family Dentistry and/or Collegedale Family Dentistry for appointment reminders, marketing messages, and general two-way communication. Msg frequency varies. Msg&data rates may apply. Reply HELP for support. Reply STOP to opt out.

2. Message Frequency

The frequency of the messages will depend on your outreach to the office. These messages will typically be sent as follows:

- Appointment Reminders: Sent a few days prior to your scheduled appointment.
- Overdue Appointment Reminders: Sent if you have missed or need to schedule an appointment.
- Birthday Greetings: Sent around the time of your birthday.
- Response to Outreach: Sent as needed based on your communication with the office.
- Review Requests: Sent after your appointment or service is completed.

The exact cadence of messages will vary based on the specific circumstances.

3. Message and Data Rates

Message and data rates may apply based on your mobile carrier's terms.

4. Privacy Policy

Your information will be handled in accordance with our Privacy Policy, which can be obtained by contacting us at (423) 206-9660.

5. Opt-Out Instructions

You can opt out at any time by replying "STOP" to any SMS message. Reply HELP for support. You may also contact us directly at (423) 206-9660.

6. Liability

We are not responsible for any charges, errors, or delays in SMS delivery caused by your carrier or third-party service providers.

By opting in, you confirm that you are the owner or authorized user of the phone number provided and that you are at least 18 years old.